## **Creating a New Account**

To sign up and create a FREE Tawk.to account, follow these simple steps:

1. Sign up at https://www.tawk.to/

2. Log in to the Dashboard: https://dashboard.tawk.to/

3. You will be prompted with a Setup Wizard

4. Follow the steps in the Wizard to add the widget to your site

## How to Invite and Manage Agents

tawk.to is an Agent Centric chat application, which means every agent has their own account and you can share **Properties**. E.g. if you added a friend to one of your **Properties**, they would be able to see visitors on your website, and answer chats from them.

It's easy to Invite New Agents or Manage Agents. Just Follow These Steps:

- Click on the Admin Cog in the sidebar menu of the dashboard.
- Click on **Property Members** in the left column

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<ul> <li>Property Settings</li> <li>Property Members</li> <li>Shortcuts</li> <li>Triggers</li> <li>Ban list</li> </ul>	Widget Code - - - - - - - -
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- Click on Invite Member on the top right.
- Follow the steps to invite your team members to the Property.

## Note :

You can Modify an Agents status as Enabled or Disabled and designate their role as either an Admin or Agent.

Agents will receive an email and **must confirm the invitation** for them to join and manage chats from your website or page.